

SDPA CONTINUING EDUCATION

CE Accommodations for Disabilities

SDPA ensures that all continuing education programs accommodate individuals with disabilities, according to the requirements of the Americans with Disabilities Act (ADA). Particular attention is paid to issues of accessibility, customer service and publicity. Most continuing education programs are presented at the SDPA Office that is located in an ADA compliant building. When larger continuing education events are scheduled, the CE Committee ensures that the venues selected are accommodating as well. Signage is utilized to communicate the locations of accessible parking, toilets and communication resources.

Course promotion materials clearly state SDPA's commitment to nondiscrimination and accessibility and work to communicate to prospective participants the availability of ADA compliant resources. Course registration materials request specific information regarding accommodations necessary for participants.

SDPA prepares all staff and volunteers at the continuing education events to serve individuals with disabilities in a knowledgeable and sensitive manner. This includes respect for autonomy and agency: accommodation for the need for more time to communicate, complete required tasks, and move from one location to the next; and availability of information regarding the location of communication equipment, accessible bathrooms, and ramps. Program staff members ensure the identification and availability of staff members to handle inquiries and requests related to disability.

Course promotional materials are offered in multiple formats and media (print, internet based, radio or television) to ensure wide dissemination. Print materials are reviewed to increase accessibility for the visually impaired and are also disseminated on internet-based platforms (website, social media) to increase accessibility. When necessary, CE Committee staff members will work with local disability advocacy groups to publicize events to members of the community who may not be reached by traditional media.